



# HOUSE RULES

The following are the terms and conditions of the agreement under which rooms are permitted to be used by our Guests:

- **Tariff:** Your room rate on the tariff card given to you by the reception or as mentioned on your registration card signed by you on arrival is for room only or as per plan. This is exclusive of any government taxes as applicable.
- **Settlement of bills:** Bills must be settled on presentation. Personal cheques are not accepted.
- **Company's lien on visitor's luggage and belongings:** In the case of default in payment by a guest, the management shall be entitled to a lien on the luggage and belongings and to detain the same and to sell or auction such property at any time after the day of departure without reference to the party and appropriate the net sale proceeds towards amount due from the guest.
- **Check in and Check out time:** The resort's check in time is 14:00 hrs and check out time is 12:00 noon. Early check-in and late check out is subject to availability of rooms. Additional charges will be levied as per the time and date of arrival / departure.
- **Luggage storage:** Luggage can be stored in the left luggage room at the guest's sole risk as to loss or damage from any cause. Luggage may not be stored for a period of over 7 days. Guest shall hold the resort harmless for the loss of or for giving away / selling any possessions of the guest left behind in the Resort, upon failure to retrieve the same within 7 days of departure from the Resort.
- **Guest's valuables:** The Resort will not be responsible for any valuables left by the guest in the room or accept any liability for the loss of same incurred during the stay.
- **Visitor's belongings:** Visitors are particularly requested to lock the door of their room when going to bed. The Resort will not, in any way whatsoever be responsible for the loss of resident's goods or any other property not entrusted to the Management or for the damage thereof, whether due to neglect of Resort employees or agents or any other cause whatsoever including theft or pilferage.



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- **Management's rights:** The management reserves with itself the absolute right of admission to any person into the resort premises and to request any guest to vacate his or her room at any moment without prior notice and without assigning any reason whatsoever. The guest shall be bound to vacate, when requested to do so. In case of default, the management will be entitled to remove the luggage and belongings from the room occupied by the guest and lock the room.
- **Relation between company and visitors:** Nothing herein, above shall constitute or be deemed to constitute, any tenancy, sub tenancy or any right to tenancy or any right or interest, in the resort premises or any part or portion thereof in favour of any guest, resident or visitor and the owning company shall always be deemed to be in full and absolute possession and control of the resort premises.
- **Government rules and regulations:** Guests are requested to observe the Government rules and regulations in force from time to time in respect of registration, music decibels, music timing, alcoholic beverages, firearms, etc.
- **Use of resort's facilities:** Guest shall read and adhere to the instructions of the resort with regards to the use of any of the Resort facilities and to use such facilities only in the manner stipulated and none other.
- **Use of other facilities:** Guest shall visit / use facilities provided by independent agents on the resort premises such as shops, car rentals, etc. entirely at his or her own risk.
- **Medical advice:** Guest shall not engage in any activity organized by the resort such as tourist excursions that require physical exertion where the guest has been advised against the same by a doctor and shall hold the Resort free of any liability in the event that the guest undertakes such exertion contrary to medical advice received.
- **Food and Beverage:** Guests are requested to use only resort facilities for any food and beverage requirement. Supply from any external source is not permitted. A disclaimer will have to be signed by the guest in special cases.



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- **Safety and security:** For the safety and security of guests - various people, products and systems are in place. In case of emergency, kindly follow instructions. If required, a guestroom may be opened for a safety / security check.
- **Laundry:** Kindly follow instructions on the laundry card before use. In the event of any loss or damage to a garment in the laundry, the liability of the resort shall be limited to a sum not exceeding five times the cleaning charges of the particular garment.
- **Room key:** It is important to keep the room key safely. Loss of key shall attract a penalty of ₹100 per key.
- **Pets:** As a resort policy, pets are not allowed. However exception can be made depending of the size and behaviour of the four legged friend.
- **Firearms:** Guests are advised not to carry fire arms or weapons of any sort inside the Resort premises. If you are carrying one, please deposit the same with the security officer of the resort during your stay at the Resort.
- **Visitors:** For security reasons unregistered guests are not allowed in the guest room after 10:00 p.m. Post 10:00 p.m. outside guests / visitors may be entertained in public areas like lobby, restaurant, etc.
- **Hazardous goods:** Guests shall ensure that no cinema films, raw or exposed, or any other article/s of a combustible or hazardous nature are brought or kept in the resort and shall compensate and indemnify the resort for damage or loss caused to any person or property in the resort by guest.
- **Damage to property:** Guests will be held responsible for any loss or damage to the resort property caused by them, their friends or by any person for whom they are responsible.
- **Amendment of rules:** The management reserves the right to add, to alter or amend any of the above terms, conditions and rules, without any prior intimation or notice.